

To Whom It May Concern:

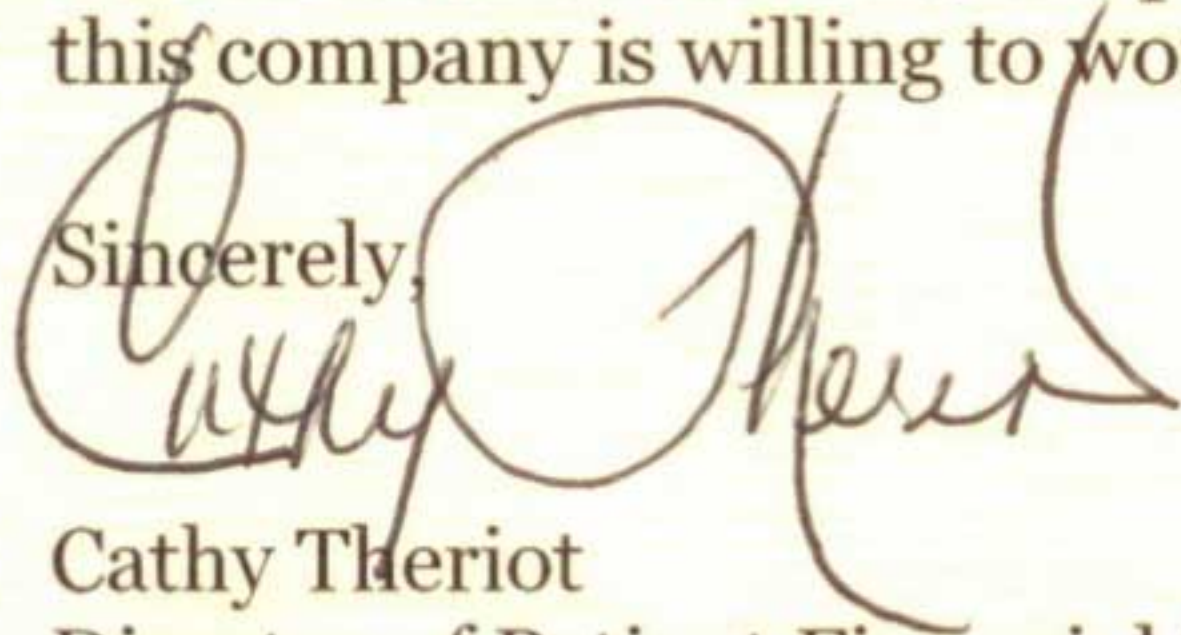
Our facility has worked hand in hand with the management of Medical Insurance Recovery Services for the past four years. In that time they have handled our Insurance Follow Up, Early Out Self-pay and In-House Collections. We are very pleased with all of the services provided by MIRS and the professionalism displayed by all of their employees.

The services provided by MIRS allow our employees to focus attention to the immediate issues of claims management. With outsourcing we no longer have the overhead of additional employees.

I highly recommend MIRS to handle any and all claims management issues along with patient revenue collections. We at Lady of the Sea, and all of our clinics, are proud to have this company as a part of our team.

Our patients and/or the guarantors of accounts have expressed many times the ease in working with MIRS. The compassion, kindness and benevolence utilized with insurance carriers and patients alike, while representing us, show how hard this company is willing to work to obtain our financial success.

Sincerely,



Cathy Theriot  
Director of Patient Financial Services  
Lady of the Sea Hospital  
(985) 632-8332  
[cathyT@losgh.org](mailto:cathyT@losgh.org)